# INTEGRIS Health Builds Identity Resilience to Safeguard Patient Care

> "In healthcare, minutes matter. By modernizing our identity recovery approach and adopting Rubrik, we shifted from slow, manual processes to fast, automated recovery, enabling us to restore Active Directory in hours. That resilience allows us to stay focused on what matters most: our patients."
>
> **Thomas McQuaillan** | Chief Technology Officer, INTEGRIS Health

## CHALLENGES

Healthcare continues to face an increasingly complex cyberthreat landscape, with over 259 million Americans affected by healthcare-related data breaches in 2024, according to the American Hospital Association. As one of Oklahoma's largest healthcare systems, INTEGRIS Health's mission requires maintaining constant operational readiness to support uninterrupted patient care.

INTEGRIS recognized an opportunity to modernize its identity recovery strategy, streamline response processes, and strengthen resilience across its hybrid environment. Ensuring rapid recovery of core identity services, especially Active Directory, was essential for maintaining continuity of clinical and business operations.

Strategic modernization areas included:

1. **Outdated architecture built on legacy tools and managed service providers not keeping pace with modern threats**

2. **Enhancing identity recovery capabilities to support the swift restoration of AD across hybrid environments**

3. **Creating unified operational alignment between IT and security for faster, more coordinated response**

## OUTCOMES

Under the leadership of CTO Thomas McQuillan, INTEGRIS executed a full-scale transformation. He consolidated all IT operations in-house, clarified ownership across teams, and adopted Rubrik's modern, cloud-based platform built on zero trust architecture, resulting in:

**84% Reduction in RTO**
From 19 days to 3 days, minimizing operational disruption to critical patient care services

**99% Reduction in Active Directory Recovery Time**
From 11 days down to 3 hours, enabling swift, complete recovery of the core identity system

**Flawless Audit Pass and Zero Remediation**
Which demonstrated a strong, compliant security posture to the INTEGRIS board and regulators

## INTEGRIS HEALTH

### BACKGROUND

INTEGRIS Health is Oklahoma's largest nonprofit and state-owned health system, formed in 1995 through the merger of major regional hospitals. With a mission of "partnering with people to live healthier lives," INTEGRIS delivers comprehensive services ranging from primary and community health to advanced specialties such as cancer treatment and proton therapy, while also supporting underserved populations through community outreach and free clinics.

### COMPANY DETAILS

Healthcare

AMER | Oklahoma City, Oklahoma

**19 Hospitals**
**3 Million Patients Annually**

**10,000+ Employees**

## Modernizing for Resilience and Continuity

INTEGRIS undertook a proactive transformation to align its identity recovery strategy with modern security and operational best practices. Consolidating tools, simplifying processes, and reducing administrative complexity created stronger alignment between IT and security teams, driving faster response and improved operational clarity.

A key component of this transformation was accelerating the recovery of the organization's core identity system. By standardizing on Rubrik Identity Recovery, INTEGRIS implemented a modern, automated, and highly predictable method for restoring Active Directory across hybrid environments.

**Streamlined validation of clean, recoverable identity data**

**Coordinated restoration of users, groups, and policies**

**High-confidence continuity for business and clinical operations**

**TRANSFORMATION WITH RUBRIK**

## Identity Recovery: From Manual Processes to Automated, Accelerated Resilience

INTEGRIS selected Rubrik as the foundation for its cyber resilience strategy, ensuring rapid, reliable recovery across hybrid data environments—including EHR systems, cloud workloads, connected medical devices, and core identity services.

By adopting Rubrik Identity Recovery, INTEGRIS saw a 99% acceleration in AD recovery, decreasing restoration time from 11 days to 3 hours. This modernization enabled fast, predictable identity restoration, automated validation of clean recovery points, and consistent replication of critical identity structures across environments.

Supporting these improvements was Rubrik's zero-trust-based architecture, which provides immutable data protection, integrated threat detection, and rapid recovery capabilities that align closely with the operational needs of modern healthcare.

> "The ability to restore Active Directory in hours instead of weeks means the difference between a patient receiving life-saving care and being rerouted during an emergency."
>
> **Thomas McQuaillan** | **Chief Technology Officer, INTEGRIS Health**

### rubrik

**PRODUCTS & SERVICES**

**Enterprise Data Protection**

**Data Discovery & Classification**

**Anomaly Detection**

**Threat Hunting**

**Rubrik Cloud Vault**

**Identity Recovery**

**ABOUT RUBRIK**

Rubrik (RBRK), the Security and AI company, operates at the intersection of data protection, cyber resilience and enterprise AI acceleration. The Rubrik Security Cloud platform is designed to deliver robust cyber resilience and recovery including identity resilience to ensure continuous business operations, all on top of secure metadata and data lake. Rubrik's offerings also include Predibase to help further secure and deploy GenAI while delivering exceptional accuracy and efficiency for agentic applications. For more information, please visit www.rubrik.com and follow @rubrikinc on X (formerly