

NAEGELI Deposition & Trial Safeguards Confidential Legal Data with Rubrik

"At the end of the day, it's about trust. Our clients rely on us to safeguard their most sensitive information during critical moments in their lives. With Rubrik, we are able to uphold and protect that trust every day."

 Juliette Kivo | Chief Administrative Officer, NAEGELI Deposition & Trial



CHALLENGES

NAEGELI Deposition & Trial handles multimillion-dollar cases where even the slightest error could have significant consequences. Protecting client data goes beyond compliance; it is crucial for safeguarding reputations, businesses, and families. This underscores the necessity for long-term, secure data storage and rapid retrieval capabilities, especially since cases may need to be revisited years after closure.

Microsoft 365 applications constitute the backbone of the firm's daily operations. NAEGELI heavily relies on email threads, team chats, and SharePoint libraries for both external client communications and internal collaboration.

However, as the firm's digital footprint expanded and data volumes grew, it knew it needed to:

- 1 Replace legacy solution unable to scale, creating security vulnerabilities
- 2 Ensure immutable data backups free of infection risk
- 3 Centralize data to free up the workforce's time for value-driven activities

OUTCOMES

By partnering with Rubrik to achieve its goals, NAEGELI experienced:



Near-Zero Downtime and Instant Recovery During Server Failure



98% RTO Improvement

From one hour to one minute



50% Reduction in Management Overhead



BACKGROUND

NAEGELI Deposition & Trial is a premier, full-service litigation support firm providing attorneys and legal teams with world-class court reporting, videography, legal transcription, and trial presentation services. With decades of experience and offices throughout the United States, NAEGELI is known for its commitment to accuracy, reliability, and cutting-edge technology that streamlines the entire litigation process from discovery to verdict.

COMPANY DETAILS



Professional Services



AMER | Portland, OR



Serving All 50 States

TRANSFORMATION WITH RUBRIK

Enhanced Efficiency, Peace of Mind, and Rapid Recovery

NAEGELI selected Rubrik for its reputation, robust security features, and ability to meet the firm's stringent security requirements.

A recent unexpected hardware failure at NAEGELI's national headquarters proved the effectiveness of Rubrik. "We lost access for a brief amount of time, but the data was fully restored, instantly. More importantly, our clients never felt the impact," said Juliette Kivo, Chief Administrative Officer at NAEGELI. "We knew we made the right decision in Rubrik."

Rubrik enabled NAEGELI to centralize management of Microsoft 365 data, facilitating recovery of messages and files within one minute versus an hour. The IT team is now liberated from daily crisis management, resulting in a 50% reduction in management overhead, allowing them to concentrate on strategic initiatives that propel the business forward.

"Moreover, knowing that our backups cannot be tampered with or deleted, even if a bad actor gained access to our admin credentials, provides us with true peace of mind."

 **Juliette Kivo** | Chief Administrative Officer, NAEGELI Deposition & Trial



PRODUCTS & SERVICES



**Enterprise
Data Protection**



M365 Protection



NAS Cloud Direct

ABOUT RUBRIK

Rubrik (RBRK), the Security and AI company, operates at the intersection of data protection, cyber resilience and enterprise AI acceleration. The Rubrik Security Cloud platform is designed to deliver robust cyber resilience and recovery including identity resilience to ensure continuous business operations, all on top of secure metadata and data lake. Rubrik's offerings also include Predibase to help further secure and deploy GenAI while delivering exceptional accuracy and efficiency for agentic applications. For more information, please visit www.rubrik.com and follow [@rubrikinc](https://twitter.com/rubrikinc) on X (formerly Twitter) and [Rubrik](https://www.linkedin.com/company/rubrik) on LinkedIn.