



# Seijo University Achieves Modern Data Management with Rubrik



成城大学

## INDUSTRY

Education

## RESULTS

- Significant management time savings
- Ease of use
- Excellent customer support

## THE CHALLENGE

- Time-consuming and labor-intensive data management system

## IT TRANSFORMATION

Seijo University previously struggled with a time-consuming and labor-intensive legacy environment. With Rubrik, the team is confident that their data is protected and now spends more time on value-add projects and researching new technologies to provide the best service for their students.

## PARTNER

NOX

Located in Seijo, Setagaya-ku, Tokyo, Japan, Seijo University is a private university that provides high-quality education that respects individual originality and close interactions between teachers and students. The university is known for encouraging strong-willed, self-reliant individualists amongst their graduates, in addition to providing an open and relaxed learning environment.

Kaz Igarashi, Manager, Media Network Center, oversees implementation and operation of the university's IT infrastructure. "Our 10-person team is responsible for providing always-on services to over 6,800 students and faculty members. IT is something that everyone assumes will work 24/7—and choosing solutions like Rubrik helps us achieve that goal," said Igarashi.

## DISSATISFACTION WITH LEGACY SOLUTION'S PERFORMANCE

"After the Great East Japan Earthquake in 2011, we realized the importance of protecting our data and maintaining business continuity," said Igarashi. "Prior to Rubrik, we were dissatisfied with our legacy solution. We needed to run an image proxy in our vSphere environment to successfully backup our VMs, but the failure of the image proxy itself was negatively affecting our IT services. Even when we tried to version up the system, the number of image proxies needed to be increased beyond the initial design, which led to consuming more CPU and memory resources. It could take up to a week to restore a broken VM, which was a major issue."

Igarashi and team knew they required a new solution to successfully protect their data. After hearing about Rubrik at a VMUG (VMware User Group), the IT team was intrigued. "Rubrik was the most forward-thinking in their approach to data management, which was a major factor in our decision," said Igarashi.

## SIGNIFICANT TIME SAVINGS AND EASE OF USE WITH RUBRIK

After switching to Rubrik, Igarashi and team has seen a drastic reduction in stress associated with managing their backups. "Our management workload is near-zero and we almost never need to think about Rubrik at all," said Igarashi. "The solution works quietly and efficiently in the background, which is exactly what we expect from our infrastructure."

Benefits include:

- **Significant management time savings:** "We've seen a drastic reduction in stress associated with managing our backups. Our team spends almost no time on data management, freeing them up for more value-added projects, including researching new technologies to provide better services for our students."

- **Automated SLA policy engine for management simplicity:** “Our previous solution was very manual. Rubrik allows us to automate protection based on our SLAs, which is a huge benefit.”
- **World-class customer support:** “We are impressed with Rubrik’s support, in addition to the convenience of receiving support from a remote site by opening a support tunnel. We also appreciate your detailed progress reports during the support process.”
- **Ease of use:** “Rubrik is an out-of-the-box solution that’s easy for anyone on the team to implement and manage.”
- **Granular restores with Google-like search:** “Rubrik’s real-time search offers superior performance and produces highly accurate results.”
- **Using data more effectively with Polaris GPS:** “With Polaris GPS, we expect that additional value can be generated by positioning data not only as a backup, but also as our critical asset.”



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Rubrik delivers a single platform to manage and protect data in the cloud, at the edge, and on-premises. Enterprises choose Rubrik’s Cloud Data Management software to simplify backup and recovery, accelerate cloud adoption, and enable automation at scale. Rubrik’s run-anywhere, scale-out architecture is built to empower IT departments today and in the future, reducing total cost of ownership while enabling infrastructure flexibility for a multi-cloud world. For more information, visit [www.rubrik.com](http://www.rubrik.com) and follow [@rubrikinc](https://twitter.com/rubrikinc) on Twitter.