



JELD-WEN Shuts the Window on Cyberthreats with Rubrik

JELD-WEN

INDUSTRY

Manufacturing

PRODUCTS

- Rubrik Security Cloud
- Cloud-Native Protection
- SaaS Data Protection

CHALLENGES

- Complex IT infrastructure from multiple acquisitions
- Inadequate cyber resilience against sophisticated attacks
- High costs of backup data storage
- Lack of a unified data view

RESULTS

- 50% TCO savings in cloud storage
- 8,000 M365 users protected and secured globally
- 6 months to implement and deprecate legacy solution

Concerned by the increasing sophistication of cyberattacks in their industry, JELD-WEN IT and Security teams recognized the need for a proactive security overhaul.

JELD-WEN is a leading global designer, manufacturer, and distributor of high-performance interior and exterior windows and doors. With operating facilities in 15 countries in North America and Europe, 18,000 employees, and over 25 million windows and doors sold annually, the multi-billion-dollar company's brilliant and sustainable designs bring beauty and security to all the projects they touch, from building solar-powered homes to earthquake-resilient homes.

"I can truly sleep better at night knowing we have Rubrik's robust security solutions in place. The \$10 million ransomware recovery warranty underscores Rubrik's confidence in their technology and left a significant impression on our board and the entire security team. This warranty solidifies our confidence in our investment and assures us that Rubrik's vision and roadmap align with JELD-WEN's commitment to a sustainable and resilient future," said Ravi Ramaraj, Chief Information Security Officer. The peace of mind from Rubrik's comprehensive protection is invaluable in maintaining the integrity of JELD-WEN's extensive and complex IT infrastructure.

Stephen Morris, Sr. Manager of IT Architecture and Engineering at JELD-WEN, and his team manage the IT infrastructure driving the entirety of JELD-WEN operations, including networking, computing, and key systems for ERP, CRM, supply chain, manufacturing, and financial management. If any of these systems were to go down, the impact on business continuity would be immediate and potentially devastating, halting production lines, disrupting supply chains, and impairing financial transactions. Decades of acquisitions created a complex mosaic of on-premises and cloud technology, including multiple backup systems.

The catalyst for looking at Rubrik was to protect JELD-WEN's M365 data. Once they saw the power and simplicity of Rubrik for M365 protection in the cloud, that led to the natural evolution of consolidating all workloads into a single Enterprise-ready solution. "Rubrik was the clear choice for JELD-WEN. What stood out amongst competitors, in addition to M365 protection, was its strategic [partnership with Microsoft](#) and its cyber resilient roadmap," said Morris.

ONE DOOR INTO GLOBAL ENTERPRISE BACKUP

JELD-WEN historically used backups for operational recovery—rolling back or restoring in the event of hardware failure, software upgrade issues, or accidental deletion. However, with the rapidly escalating risk of cyberattacks, Morris needed a more robust protection strategy, focused on rapid recovery from intrusions. This hinged on backups impenetrable to attack across the entire global enterprise.

[Rubrik Security Cloud](#) gives JELD-WEN a data-centric view of its technology landscape, adding enterprise-wide cyber resilience to operational recovery capabilities across cloud, on-premises, and M365 environments. This approach is simpler to implement and maintain, while also strengthening JELD-WEN's data security posture. "With Rubrik, we see our data through a single pane of glass and can apply a consistent SLA policy to all data across the enterprise," said Morris. "Rubrik's native immutability keeps our plants running, payments flowing, and business partners delivering resilient windows and doors to homeowners everywhere."

PERFECT FIT FOR EFFICIENT CLOUD-NATIVE PROTECTION

With a cloud-first strategy, JELD-WEN initially used Azure Backup to protect their data as they migrated workloads to the cloud—a common transition strategy. However, they soon encountered a few challenges.

Firstly, Azure Backup didn't allow for a uniform, single view of all their data across all their data sources. JELD-WEN still had significant data on-premises, along

with M365, and they didn't want to rely on multiple, disparate solutions to manage and secure their diverse data landscape. Second, they wanted a solution that had robust cyber resilience capabilities—being able to monitor for and quickly detect threats and quickly recover. Finally, they were running into issues around the high costs of storing large amounts of backup data on hot storage tiers.

Within six months, JELD-WEN went live with [Rubrik Cloud-Native Protection](#) for its Microsoft Azure and M365 environments, dropping maintenance and eliminating tape storage. "Now we use cloud storage the way that we should, saving roughly 50% of the cost. The move also facilitated stronger data governance and visibility," says Morris.

JELD-WEN's implementation of Rubrik enhanced their cyber resilience and operational efficiency. The strategic partnership with Rubrik and Microsoft provided a unified, comprehensive data security strategy, ensuring business continuity and enabling the delivery of high-performance, resilient products. JELD-WEN can now confidently face the evolving cyberthreat landscape, assured that their data and operations are secure.

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Global HQ

3495 Deer Creek Road
Palo Alto, CA 94304
United States

1-844-4RUBRIK
inquiries@rubrik.com
www.rubrik.com

Rubrik (NYSE: RBRK) is on a mission to secure the world's data. With Zero Trust Data Security™, we help organizations achieve business resilience against cyberattacks, malicious insiders, and operational disruptions. Rubrik Security Cloud, powered by machine learning, secures data across enterprise, cloud, and SaaS applications. We help organizations uphold data integrity, deliver data availability that withstands adverse conditions, continuously monitor data risks and threats, and restore businesses with their data when infrastructure is attacked.

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