



Lyngby-Taarbæk Kommune Significantly Reduces Costs and Achieves Faster Restores with Rubrik



INDUSTRY

Local Government

RESULTS

- \$1 Million Kroner in TCO savings per year
- 96% faster restores
- Significant management time savings

CHALLENGES

- Lengthy restores
- Unreliable backups
- Time-consuming and complex installation of large server agents

BUSINESS TRANSFORMATION

Lyngby-Taarbæk Kommune has bolstered their business continuity plan with Rubrik's solution, resulting in 96% faster restores and significant TCO savings. LTK has strengthened their DR strategy with reliable backups and are confident they can maintain business in case of disaster.

PARTNER

Conscia

Lyngby-Taarbæk Kommune, a municipality near Copenhagen, is home to approximately 60,000 people. Known for its culture and natural beauty, the city boasts some of Denmark's most visited tourist attractions, including a UNESCO World Heritage Site - the Par Force Hunting Landscape.

Mikkel Arp, IT Manager, leads a 25-person IT team supporting the city's central services for its 4,000 employees and citizens, including managing the control center for schools, healthcare, and infrastructure. "We serve a lot of people at the municipality, and our responsibilities span almost any IT function you can think of. What we ultimately strive for are happy users in everything we do," said Arp. "If a user needs something regarding to IT, we strive to provide it. Every happy experience for the user is a win for us."

With a growing population of citizens, the city is faced with an organically increasing data footprint, making it harder to scale efficiently and cost-effectively without the support of the right tool. "Delivering that stellar customer service can be a challenge when you're dealing with outdated technology and tight budgets, but Rubrik makes all of that easier," said Bjørn Jeppesen, Backup Administrator.

HINDRANCE TO CUSTOMER SERVICE

Due to cumbersome and lengthy restore times with their previous legacy solution, Arp and team needed a solution that delivered management simplicity at speed. "Prior to Rubrik, we were relying on an outsourced, tape-based solution that was complex and time-consuming to customize. We had to install huge agents on all of the servers that we wanted to backup and it was extremely complex," said Arp. "In addition, backups were taking far too long to complete where they were often still running the following day until almost noon."

"Our legacy solution was getting too expensive because we constantly outgrew our storage, and whenever we had to build a new server to scale, we had to call an external party to do so. It was inefficient and did not help us in our efforts to be cost conscious," said Jeppesen. "We're always looking for solutions that are better, faster and more secure. We had a look at Rubrik, and it was just what we were looking for."

MODERN BACKUP SOLUTION GIVES PEACE OF MIND

What the municipality needed was a cost-effective, modern solution that was simple to administer and integrated seamlessly with VMware. "We started with nine servers and have now grown to 300 servers. Simplicity has always been key for us, and Rubrik helps support that. Thanks to the level of automation that the solution brings, we don't have to spend half of our day managing our backups because

the solution will notify us immediately if something goes wrong,” said Jeppesen.

“We used to constantly worry and deal with a large percentage of failed backups. Had we been victims of a disaster with our old solution, it would have taken months to recover, and we would have been missing a large portion of our data,” said Jeppesen. “With Rubrik, this is not an issue anymore. The fact that you can look at the daily report and consistently see a 100 percent backup success rate helps us sleep better at night,” said Jeppesen. “Trusting our backups has not only given us peace of mind, but also allowed us to have a reliable disaster recovery solution.”

Additional benefits include:

\$1M Kroner in TCO savings

“We saved just under a million Danish Kroner a year moving from our old solution to Rubrik. The price moving forward for renewal has been transparent.”

96% faster restores

“It used to take at least two hours to restore a folder. With Rubrik, it takes five minutes. When you consider everyone involved in a restore, you end up saving a full day’s work on the process. We couldn’t imagine any other backup solution that would work as easily as this one.”

Significant management time savings

“With Rubrik, the backup runs almost by itself. In fact, I don’t need to dedicate any time on backups anymore and Bjørn spends far less than he used to. Now that we trust the backups, we’ve freed up time to work on more challenging and interesting projects.”

Instant access with global predictive search

“If you wanted to find something that was older than yesterday with our legacy solution, you would be searching for 10-20 minutes. It was extremely slow to find files. With Rubrik, you can search your entire system and find files located in different locations within seconds.”

Reliable End-User Experience

“With Rubrik, we’re making our customers happier every day. We never have to tell a customer who has deleted a file that we can’t find it, or that it doesn’t exist anymore. We’re able to easily recover it for them.”

Ease of Use

“From a technical point of view, simplicity is important. Rubrik is a modern, clean solution built for today’s technological needs.”

World-class support

“We’ve been very happy with the Rubrik support, they’ve been amazing. Any problems are addressed quickly, and they stay on the phone until the solution is found.”

Lightning-fast deployment

“Rubrik’s native integration to VMware is great. It only took 20 minutes from connecting it until it was starting to backup. It couldn’t get any easier.”

Trusted Partnership

“We’ve worked with Conscia before as they got us in contact with Rubrik and have enjoyed the collaboration. This is a trusted partnership that we look forward to continue working with.”



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