Rubrik participates in and has certified its compliance with the EU-U.S. Privacy Shield Framework and the Swiss-U.S. Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal data transferred from the European Economic Area (EEA) and Switzerland to the United States. We are committed to subjecting all personal data received from the EEA and Switzerland, respectively, in reliance on each Privacy Shield Framework, to the Framework’s applicable Principles.

Rubrik is responsible for the processing of personal data it receives, under each Privacy Shield Framework, and subsequently transfers to a third party acting as an agent on its behalf. Rubrik complies with the Privacy Shield Principles for all onward transfers of personal data from the EEA and Switzerland, including the onward transfer liability provisions.

If there is any conflict between the terms in Rubrik’s Privacy Policy and the Privacy Shield Principles to which Rubrik has certified to, the Privacy Shield Principles shall govern.

Although Rubrik adheres to the principles of the EU-U.S. and Swiss-U.S. Privacy Shield frameworks, Rubrik does not rely on the EU-U.S. Privacy Shield Framework as a legal basis for transfers of personal data from the EEA to third countries in light of the judgment of the Court of Justice of the EU in Case C-311/18. Nor do we rely on the Swiss-U.S. Privacy Shield Framework in light of the policy paper of the Swiss Federal Data Protection and Information Commissioner of September 8, 2020. Rubrik utilizes legally recognized mechanisms, such as standard contractual clauses, to facilitate the transfer of personal data from the EEA, the United Kingdom and Switzerland to the United States and other third countries.

To learn more about the Privacy Shield Frameworks, visit the U.S. Department of Commerce’s Privacy Shield List at https://www.privacyshield.gov/list/. To view our certification and learn more about the independent dispute resolution bodies we have designated to address complaints, please visit:
Under certain conditions, more fully described on the Privacy Shield website [https://www.privacyshield.gov/article?id=How-to-Submit-a-Complaint], you may be entitled to invoke binding arbitration when other dispute resolution procedures have been exhausted.

With respect to personal data received or transferred pursuant to the Privacy Shield Frameworks, Rubrik is subject to the regulatory enforcement powers of the U.S. Federal Trade Commission and other U.S. statutory bodies that may be recognized for purposes of these frameworks by the EU or Switzerland. In certain situations, we may be required to disclose personal data in response to lawful requests by public authorities, including to meet national security or law enforcement requirements.

Rubrik commits to cooperate with EU data protection authorities (DPAs) and the Swiss Federal Data Protection and Information Commissioner (FDPIC) and comply with the advice given by such authorities with regard to human resources data transferred from the EU and Switzerland in the context of the employment relationship.

In compliance with the Privacy Shield Principles, Rubrik commits to resolve complaints about our collection or use of your personal information. EU and Swiss individuals with inquiries or complaints regarding our Privacy Shield policy should first contact Rubrik at: Privacy@Rubrik.com

Other Rubrik entities adhering to Rubrik’s Privacy Shield are listed below. If you have a question or concern, please contact us at:

Rubrik, Inc.
3495 Deer Creek Road
Palo Alto, California 94304, USA

Rubrik International, Inc.
1209 Orange Street
Wilmington, DE 19801, USA

Or via e-mail at privacy@rubrik.com