PeerStory: Rubrik

This PeerStory is a collection of quotes from a real user sharing their experience using Rubrik on IT Central Station.





Grant H.Systems Architect at Cardtronics



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Use Case

Our use cases are for backing up all critical databases on our SQL servers. It also backs up critical virtual machines in our VMware environment.

We have around 20 users. The majority of those are our database administrators. They are allowed access to database servers, so they can do their backups, manage backups, and recover backups.

Valuable Features

Rubrik seems rock-solid to me. We haven't had that many issues, we're able to backup and recover things a lot faster. We haven't had that many support tickets as opposed to other solutions.

The ease of use is the most valuable feature. It is a very simple system compared to just about any other backup technology like Commvault or EMC Avamar. It is extremely easy to use and very versatile.

Rubrik has the best vendor support that I've dealt with. They're probably the best. They're the most knowledgeable, they're the most respectful, they call a lot better, they will follow through to the end.

Results

The most specific reason why Rubrik is a step above just about everyone else out there is that it's cutting edge. With Live Mount I can instantly spin up a server for backup in less than two minutes. It takes 10 minutes to backup and it also takes under a few minutes to recover. With Avamar, these would take an hour or more.

Live Mount is one thing that I think customers will find a blessing. It gives you the ability to just spin up a machine that's already been backed up instantly on your network. No one else can touch that.

Versus any other solution, Rubrik was a lot simpler to configure. The first system was up, on the network and configured and ready to backup in under 20 minutes, versus multiple days of configuration with another solution.

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ROI

We have seen ROI. The cost is much cheaper. It's also because I was able to recover three machines in 15 minutes versus nine hours.

Read the full review

