

# Rubrik Identity Enablement Accelerator

(RA-PS-IDA)

## AT A GLANCE

The Rubrik Identity Enablement Accelerator is designed to ensure the customer is leveraging their Rubrik products to realize the true value of Rubrik Security Cloud and Identity Features. Rubrik Professional Services will demonstrate activities through lab sessions and configure items within the customer environment.

This service is limited in deployment activity and is intended to provide training and enablement for Rubrik customers.

## BENEFITS

- Work directly with Rubrik Professional Services to review and understand Rubrik Security Cloud Identity features
- Explore use cases for protection and recovery of Active Directory, Entra ID, and Okta
- Hands-on experience using Identity features within Rubrik Security Cloud

## ROLES AND RESPONSIBILITIES

### Rubrik Professional Services

- Review and/or configuration of Rubrik Identity offerings for:
  - Active Directory Protection and Recovery
  - Entra ID Protection and Recovery
  - Active Directory Forest Recovery feature
- Highlight of use cases, caveats, and considerations
- Demonstration of Active Directory recovery on a Granular level, while discussing WHEN and HOW to enact the Forest Recovery feature
- Installation of up to one (1) Rubrik Edge appliance—as applicable\*

### Customer Systems/Software Engineer

To ensure optimal delivery of services, customers are responsible for the following:

- Ensure that all required systems are accessible and prepared for the engagement
- Administrator access for all in-scope Rubrik platforms

## KEY ACTIVITY AND OUTCOMES

| ACTION                                                                              | RESPONSIBILITY                                                                           | OUTCOMES                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Configuration, Protection, and Recovery at the Active Directory Object Level</b> | Rubrik Professional Services, Customer-relevant teams (Infrastructure, Backup, Identity) | <p>Rubrik Professional Services will provide a demonstration and assist the customer with the configuration and enablement of Active Directory object-level protection and recovery.</p> <ul style="list-style-type: none"><li>→ Enable Active Directory feature set in Rubrik RSC</li><li>→ Identify Active Directory objects for protection</li><li>→ Configure Identity Resiliency SACL/GPO prerequisites</li><li>→ Configure protection for identified objects</li><li>→ Demonstrate different recovery use cases</li><li>→ Review Alerting/Reporting features in relation to protected Active Directory objects</li></ul> |

| ACTION                                                                                                                                                                                                                                                                    | RESPONSIBILITY                                                                                  | OUTCOMES                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Configuration and Protection at the Active Directory Forest Level</b><br><br><i>*Demonstration of an Active Directory forest level recovery requires a customer Isolated Recovery Environment (IRE) and a separately-scoped level of effort and Statement of Work.</i> | Rubrik Professional Services, Customer-relevant teams (Infrastructure, Backup, Identity)        | Rubrik Professional Services will provide a demonstration and assist the customer with configuration, enablement, and protection at the Active Directory forest level.<br><br>→ Enable Active Directory feature set in Rubrik RSC<br>→ Identify Active Directory forest and domains for protection<br>→ Configure protection for identified forest/domains<br>→ Discuss and prepare for Active Directory forest recovery scenarios<br>→ Review Alerting/Reporting features in relation to protected Active Directory forests and domains |
| <b>Configuration, Protection, and Recovery of Entra ID</b>                                                                                                                                                                                                                | Rubrik Professional Services, Customer-relevant teams (Infrastructure, Cloud, Backup, Identity) | Rubrik Professional Services will provide a demonstration and assist the customer with configuration and enablement of Entra ID protection and recovery.<br><br>→ Enable Entra ID feature set in Rubrik RSC<br>→ Identify Entra ID objects for protection<br>→ Configure protection for identified objects<br>→ Demonstrate different recovery use cases<br>→ Review Alerting/Reporting features in relation to protected Entra ID objects                                                                                               |
| <b>Configuration, Protection, and Recovery of Okta</b>                                                                                                                                                                                                                    | Rubrik Professional Services, Customer-relevant teams (Infrastructure, Cloud, Backup, Identity) | Rubrik Professional Services will provide a demonstration and assist the customer with the configuration and enablement of Okta protection and recovery.<br><br>→ Enable Okta feature set in Rubrik RSC<br>→ Identify Okta objects for protection<br>→ Configure protection for identified objects<br>→ Demonstrate different recovery use cases<br>→ Review Alerting/Reporting features in relation to protected Okta objects                                                                                                           |

## EXCLUSIONS/LIMITATIONS

- One (1) Rubrik Security Cloud instance configured and reviewed
- For AD/Entra/Okta protection and recovery:
  - Protection of up to ten (10) objects across environments (Knowledge Transfer)
  - Recovery of up to two (2) objects across environments (Knowledge Transfer)
- Protection of up to one (1) Active Directory forest and up to three (3) domains
- Protection of up to one (1) Entra tenant
- Protection of up to one (1) Okta tenant
- Installation of up to one (1) Rubrik Edge appliance—as applicable\*
  - \*Applicable only in cases where a physical Rubrik Appliance was not purchased
  - Hardware (HW)/CDM Installation not included. For assistance with installation of HW/CDM, an installation SKU is required.
  - Cloud Cluster installation not included. For assistance with installation of Cloud Cluster, a Cloud Cluster Accelerator is required.
- Remediation or configuration outside of a demo environment requires additional Rubrik consulting services to be purchased separately.

## TERMS AND CONDITIONS

Please refer to the [PS Terms and Conditions](#) for the terms and limitations of these services.

## SCOPE AND PRICING

For more information about scope, pricing, and/or technical prerequisites, please contact your local Rubrik representative.

## ABOUT RUBRIK PROFESSIONAL SERVICES

Rubrik Professional Services transforms possibilities into outcomes. Our portfolio of services uncovers and leverages the unique opportunities made possible by Rubrik technology. Drawing on our unparalleled product expertise and customer experiences, we collaborate with your team to identify and address technical challenges, improve operational efficiency, and maximize your investment in Rubrik.

## WORK BREAKDOWN STRUCTURE

| ACTION                                                   | ACTIVITIES                                                                                                                                                                                                                                                                                                           |
|----------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Kickoff Planning Call</b>                             | <ol style="list-style-type: none"><li>1. Scope definition and verification</li><li>2. Gather protection requirements</li><li>3. Gather possible limitations and constraints</li><li>4. Engagement summary</li></ol>                                                                                                  |
| <b>Rubrik Edge Appliance Installation—as applicable*</b> | <ol style="list-style-type: none"><li>1. Ensure prerequisites are met for deployment</li><li>2. Download of the Rubrik Edge appliance for Hypervisor</li><li>3. Bootstrap/Installation of Rubrik Edge appliance</li><li>4. RSC Configuration—Post Bootstrap activities</li></ol>                                     |
| <b>Active Directory Object Level</b>                     | <ol style="list-style-type: none"><li>1. Ensure Active Directory workloads are enabled in RSC Inventory</li><li>2. Enable Active Directory object-level feature set</li><li>3. Configure protection for identified object(s)</li><li>4. Perform test recovery of protected object(s)</li></ol>                       |
| <b>Active Directory Forest Level</b>                     | <ol style="list-style-type: none"><li>1. Ensure Active Directory workloads are enabled in RSC Inventory</li><li>2. Enable Active Directory forest-level feature set</li><li>3. Configure protection for identified object(s)</li><li>4. Discuss and prepare for Active Directory forest recovery scenarios</li></ol> |
| <b>Entra ID</b>                                          | <ol style="list-style-type: none"><li>1. Ensure Entra ID can be accessed by Rubrik RSC</li><li>2. Enable Entra ID feature set</li><li>3. Configure protection for identified object(s)</li><li>4. Perform test recovery of protected object(s)</li></ol>                                                             |
| <b>Identity Resiliency</b>                               | <ol style="list-style-type: none"><li>1. Confirm Resiliency feature licensing</li><li>2. Configure Resiliency prerequisites:<ol style="list-style-type: none"><li>a. Configure AD Security ACL (SACL)</li><li>b. Configure AD Global Policy (GPO)</li></ol></li></ol>                                                |
| <b>Project Conclusion</b>                                | <ol style="list-style-type: none"><li>1. Review and ensure project outcomes are met</li><li>2. Engagement summary</li><li>3. Project sign off</li></ol>                                                                                                                                                              |

PS terms and conditions found at <https://www.rubrik.com/content/dam/rubrik/en/resources/policy/rubrik-ps-supplementary-terms.pdf>.



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Rubrik (NYSE: RBRK) the Security and AI company, operates at the intersection of data protection, cyber resilience and enterprise AI acceleration. The Rubrik Security Cloud platform is designed to deliver robust cyber resilience and recovery including identity resilience to ensure continuous business operations, all on top of secure metadata and data lake. Rubrik's offerings also include Predibase to help further secure and deploy GenAI while delivering exceptional accuracy and efficiency for agentic applications.

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