



Rubrik Security Hardening Best Practices Review

(RBK-PS-SHA or RA-PS-SHA)

AT A GLANCE

The Rubrik Security Hardening Best Practices Review is designed to expedite the adoption of Rubrik Security Best Practices. Rubrik Professional Services will review the customer's current Rubrik implementation and provide guidance based on Rubrik Best Practices.

This service is limited in deployment activity and is intended to review documented best practices and provide a summary and remediation plan, if needed.

BENEFITS

- Work directly with Rubrik Professional Services to identify security gaps within the Rubrik footprint
- Identify areas that require further assistance for deployment and scope level of effort to complete
- Execution of all security hardening activities creates highest level of protection of your Rubrik environment from compromise

ROLES AND RESPONSIBILITIES

Rubrik Professional Services

- Review Rubrik Security Best Practices
- Gather configuration information about cluster and environment configuration
- Provide report on current state and review remediation plan for any identified gaps

Customer Engineer

To ensure optimal delivery of services, customers are responsible for the following:

- Ensure that all required systems are accessible and prepared for the engagement
- Provide administrator access to in-scope Rubrik platforms

KEY ACTIVITY AND OUTCOMES

ACTION	RESPONSIBILITY	OUTCOMES
<p>Review of the customer's current user management and auditing configuration, including:</p> <ul style="list-style-type: none">• Local and Domain Account Security• Role Based Access Control definitions• Web sessions limits and TLS certificate management• Syslog export configuration for auditing	Rubrik Professional Services, Customer relevant teams (Infrastructure, Backup, Security, etc.)	<ul style="list-style-type: none">→ Customer tailored project documentation→ Account security recommendations→ Documented security remediation plan
<p>Review of the customer's current data and system protection configuration, including:</p> <ul style="list-style-type: none">• Secure NTP• Retention lock• Enhanced system reset protection• Archive location security• NFS/SMB security• Cluster disaster recovery	Rubrik Professional Services, Customer relevant teams (Infrastructure, Backup, Security, etc.)	<ul style="list-style-type: none">→ Customer tailored project documentation→ Data and system protection recommendations→ Documented security remediation plan

EXCLUSIONS/LIMITATIONS

- Up to 2 Rubrik clusters reviewed
- Remediation or configuration needs require additional Rubrik Consulting services to be purchased separately

TERMS AND CONDITIONS

Please refer to the [PS Terms and Conditions](#) for the terms and limitations of these services.

SCOPE AND PRICING

For more information about scope, pricing, and/or technical prerequisites, please contact your local Rubrik representative.

ABOUT RUBRIK PROFESSIONAL SERVICES

Rubrik Professional Services transforms possibilities into outcomes. Our portfolio of services uncovers and leverages the unique opportunities made possible by Rubrik technology. Drawing on our unparalleled product expertise and customer experiences, we collaborate with your team to identify and address technical challenges, improve operational efficiency, and maximize your investment in Rubrik.

WORK BREAKDOWN STRUCTURE

ACTION	ACTIVITIES
Kickoff Planning Call	<ol style="list-style-type: none">1. Scope definition and verification2. Gather admin prerequisites3. Gather possible limitations and constraints4. Consolidate project scope and outcomes defined
Rubrik Security Review	<ol style="list-style-type: none">1. Review user management and audition configuration2. Review data and system protection configuration
Overview and Remediation Planning	<ol style="list-style-type: none">1. Review security gaps2. Provide remediation plan
Project Conclusion	<ol style="list-style-type: none">1. Review and check project outcomes met2. Engagement summary3. Project sign off

PS terms and conditions found at <https://www.rubrik.com/content/dam/rubrik/en/resources/policy/rubrik-ps-supplementary-terms.pdf>.



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