



# Rubrik Health Check Accelerator

(RBK-PS-HCA or RA-PS-HCA)

## AT A GLANCE

The Rubrik Health Check Accelerator is designed to give the customer insight into the state of their Rubrik cluster and to check if the latest security best practices are implemented. Rubrik Professional Services will conduct an interview to gather functional requirements and an understanding of the existing environment. Rubrik Professional Services will check the health of the cluster based on collected metadata of the cluster. The output of the Health Check Accelerator will be a report with information on storage consumption and growth, and recommendations on security best practices to be implemented.

This service is limited in deployment activity and is intended to give insight into the current state of the cluster.

## BENEFITS

- Provides insight to the state of your Rubrik cluster(s)
- Ensures Workload Protection Strategies are up-to-date and optimized utilizing the expertise of Rubrik Professional Services
- Cluster examined against latest Rubrik Security Best Practices

## ROLES AND RESPONSIBILITIES

### Rubrik Professional Services

- Review configuration of Rubrik environment according to best practices
- Analyze and create Health Check Report
- Discuss overall findings of Health Check Report and explain action items and effort required to correct

### Customer Systems/Software Engineer

To ensure optimal delivery of services, customers are responsible for the following:

- Ensure that the work site is prepared for the engagement
- Provide detailed requirements on backup and restore
- Provide the rationale behind chosen backup policies
- Provide Rubrik Professional Services with the required level of access to the customer environment to produce and test tasks required

## KEY ACTIVITY AND OUTCOMES

ACTION	RESPONSIBILITY	OUTCOMES
<b>Health Check Planning Workshop</b> <ul style="list-style-type: none"> <li>• Review project scope and outcomes</li> <li>• Gather insight on customer workloads</li> <li>• Gather required RPO/RTO</li> <li>• Gather insights into customer cases and status</li> <li>• Gather insights into configured security best practices</li> <li>• Discuss rationale behind historic configuration parameters</li> </ul>	Rubrik Professional Services, Customer relevant teams (Infrastructure, Backup, etc.)	→ Engagement summary
Collect Cluster Configuration Data	Rubrik Professional Services	→ Overview of cluster, SLA, snappables → Graphs of relevant cluster information
Draft Health Check Report	Rubrik Professional Services	→ Rubrik Health Check Report → List of action items
Evaluation of Health Check Report	Rubrik Professional Services, Customer relevant teams (Infrastructure, Backup, etc.)	→ Meeting with customer to go through the report and discuss

## EXCLUSIONS/LIMITATIONS

- The customer must allow access via the Rubrik Support Tunnel during the investigation
- Access from the Rubrik cluster to apollo-ingest.s3.amazonaws.com and rubrikstats.s3.amazonaws.com (TCP port 443) must be opened for at least 14 days prior to the Health Check to get historical data for graphs to be included in the report
- Action items derived from the Health Check will be discussed with the customer; however, execution on recommendations and required changes are not included as part of the Health Check
- The assessment is limited up to 8 Rubrik Appliances at a single location (additional Rubrik Remote Consulting days can be purchased when needed)
- Does not include scripting or automation

## TERMS AND CONDITIONS

Please refer to the [PS Terms and Conditions](#) for the terms and limitations of these services.

## SCOPE AND PRICING

For more information about scope, pricing, and/or technical prerequisites, please contact your local Rubrik representative.

## ABOUT RUBRIK PROFESSIONAL SERVICES

Rubrik Professional Services transforms possibilities into outcomes. Our portfolio of services uncovers and leverages the unique opportunities made possible by Rubrik technology. Drawing on our unparalleled product expertise and customer experiences, we collaborate with your team to identify and address technical challenges, improve operational efficiency, and maximize your investment in Rubrik.

## WORK BREAKDOWN STRUCTURE

ACTION	ACTIVITIES
Health Check Planning	<ol style="list-style-type: none"><li>1. Scope definition and verification</li><li>2. RPO and RTO required</li><li>3. Gather SLA details</li><li>4. Discuss recent support cases</li><li>5. Discuss security measures taken</li><li>6. Discuss workloads and implementation of workloads (e.g. Oracle backup via MV or snappable)</li></ol>
Collect Data	<ol style="list-style-type: none"><li>1. Gather network configuration details</li><li>2. Software and hardware versions</li><li>3. Consult previously collected stats</li></ol>
Write Report	<ol style="list-style-type: none"><li>1. SLA definitions and policy configuration</li><li>2. Space consumption on cluster and archive</li><li>3. Cluster health</li><li>4. Security configuration items</li><li>5. Snappable space consumption and growth</li></ol>
Health Check Conclusion	<ol style="list-style-type: none"><li>1. Discuss overall findings of Health Check Report</li><li>2. Explain action items and effort required to fix</li><li>3. Conclusion of Health Check and sign off</li></ol>

PS terms and conditions found at <https://www.rubrik.com/content/dam/rubrik/en/resources/policy/rubrik-ps-supplementary-terms.pdf>.



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Rubrik is a cybersecurity company, and our mission is to secure the world's data. We pioneered Zero Trust Data Security™ to help organizations achieve business resilience against cyberattacks, malicious insiders, and operational disruptions. Rubrik Security Cloud, powered by machine learning, delivers data protection and cyber resilience in a single platform across enterprise, cloud, and SaaS applications. Our platform automates policy management of data and enforcement of data security through the entire data lifecycle. We help organizations uphold data integrity, deliver data availability, continuously monitor data risks and threats, and restore businesses with their data when infrastructure is attacked. Rubrik is a registered trademark of Rubrik, Inc. All company names, product names, and other such names in this document are registered trademarks or trademarks of the relevant company.