



Rubrik Unstructured Data Protection (i.e. NAS Cloud Direct) Enablement Accelerator

(RA-PS-CON-RMOT x 1)

AT A GLANCE

The Rubrik Professional Services Unstructured Data Protection (i.e. NAS Cloud Direct) Enablement Accelerator is designed to enable customers with large amounts of unstructured data to deploy Rubrik's SaaS-based data protection solution. Rubrik Professional Services will work with the customer's NAS administrators to determine the type of NAS shares targeted for this service engagement and assist with protection.

BENEFITS

- Increase cyber resilience with immutable, air-gapped backup with separate code base credentials
- Simplify and automate protection with a policy-driven engine to ensure NAS data coverage and meet business SLAs
- Get global visibility and usage across all unstructured data and make the best decisions for archival, backup, and primary storage
- Rapidly move data across NAS file infrastructure, on-premises or in the cloud, for storage freedom and reduced TCO
- Enhance productivity and self-sufficiency

ROLES AND RESPONSIBILITIES

Rubrik Professional Services

- Review current NAS environment and provide configuration guidance
- Deploy the NAS Cloud Direct Virtual Appliance in the customer's current environment
- Provide hands-on training and knowledge transfer

Customer Systems/Software Engineer

To ensure optimal delivery of services, customers are responsible for the following:

- Ensure that the worksite is prepared for the engagement services, and that all environment and operational requirements are met
- Provide access to personnel responsible for the management and maintenance of unstructured data systems, environment administrators, and target storage administrators
- Provide access to public or on-prem cloud storage accounts (AWS S3, Azure Blob Storage, GCP GCS)

KEY ACTIVITY AND OUTCOMES

ACTION	RESPONSIBILITY	OUTCOMES
Kickoff Planning Call <ul style="list-style-type: none">• Define possible limitations and constraints• Consolidate project scope	Rubrik Professional Services, Customer relevant teams (Infrastructure, Backup, etc.)	→ Engagement summary
Deployment of NAS Cloud Direct Virtual Appliance Rubrik	Rubrik Professional Services, Customer relevant teams (Infrastructure, Backup, etc.)	→ NAS Cloud Direct appliance deployed and communicating properly, with services up and connected
Knowledge transfer of deployment and operational procedures related to the Unstructured Data protection product	Rubrik Professional Services, Customer relevant teams (Infrastructure, Backup, etc.)	<ul style="list-style-type: none">→ Configure protection policies→ Enable protection→ Discuss and demonstrate different recovery processes→ Enable Enterprise Edition (EE) functions→ Review reports and email notifications

EXCLUSIONS

- Unsupported Hypervisor or Cloud environments
- Does not include scripting or automation

LIMITATIONS

- Up to 1 NAS Cloud Direct deployment
- Configure up to 2 NAS source systems
- Configure up to 1 data destination
- Configure protection up to 5 shares
- Demonstration of protection and recovery per NAS share as described in work breakdown structure below
- Enterprise Edition (EE) functions are limited to built-in analyzers or policies

TERMS AND CONDITIONS

Please refer to the [PS Terms and Conditions](#) for the terms and limitations of these services.

SCOPE AND PRICING

For more information about scope, pricing, and/or technical prerequisites, please contact your local Rubrik representative.

ABOUT RUBRIK PROFESSIONAL SERVICES

Rubrik Professional Services transforms possibilities into outcomes. Our portfolio of services uncovers and leverages the unique opportunities made possible by Rubrik technology. Drawing on our unparalleled product expertise and customer experiences, we collaborate with your team to identify and address technical challenges, improve operational efficiency, and maximize your investment in Rubrik.

WORK BREAKDOWN STRUCTURE

ACTION	ACTIVITIES
Kickoff Planning Call	<ol style="list-style-type: none">1. Scope definition and verification2. Gather NAS environment and data destination specifications3. Gather protection requirements4. Gather possible limitations and constraints5. Engagement summary
Deploy NAS Cloud Direct	<ol style="list-style-type: none">1. Confirm customer licensing2. Download image from link provided in subscription email3. Confirm that the environment is adequate for the deployment4. Deploy NAS Cloud Direct
Configure NAS Cloud Direct Virtual Appliance	<ol style="list-style-type: none">1. Apply networking, such as, IP addresses and gateways2. Discover/add NAS systems in customer environment3. Verify customer access, roles, and account
Rubrik Security Cloud Integration	<ol style="list-style-type: none">1. Confirm customer RSC account and access to the Unstructured Data Protection management interface
Define/Assign Protection Policies	<ol style="list-style-type: none">1. Policy type (backup/archive)2. Backup policy frequency3. Data retention4. Data destination (RCV/Azure/AWS/GCP/S3/NFS)
Rubrik Security Cloud Integration	<ol style="list-style-type: none">1. Optional: Enable EE functions for NAS Cloud Direct objects

ACTION	ACTIVITIES
Run Backup/Recovery Tests	<ol style="list-style-type: none"> 1. Target small test NAS share for protection and begin ingest to desired data destination 2. Demonstrate recovery of files/folders to same source and to alternate source 3. Optional: Demonstrate data discovery and data search capabilities 4. Perform knowledge transfer of Unstructured Data Protection deployment
Project Conclusion	<ol style="list-style-type: none"> 1. Review and validate project deliverables met 2. Engagement summary 3. Project sign off

PS terms and conditions found at <https://www.rubrik.com/content/dam/rubrik/en/resources/policy/rubrik-ps-supplementary-terms.pdf>.



Global HQ

3495 Deer Creek Road
Palo Alto, CA 94304
United States

1-844-4RUBRIK
inquiries@rubrik.com
www.rubrik.com

Rubrik is on a mission to secure the world's data. With Zero Trust Data Security™, we help organizations achieve business resilience against cyberattacks, malicious insiders, and operational disruptions. Rubrik Security Cloud, powered by machine learning, secures data across enterprise, cloud, and SaaS applications. We help organizations uphold data integrity, deliver data availability that withstands adverse conditions, continuously monitor data risks and threats, and restore businesses with their data when infrastructure is attacked.

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